

Telephone (909) 861-0816 Fax (909) 860-3995

## **CLOSING REPORT**

May 25, 2016

City of Hermosa Beach Civic Center, 1315 Valley Drive Hermosa Beach, CA 90254

Attention:

Vanessa Godinez

Reference:

Our Principal:

City of Hermosa Beach

Loss Date: Claim Made: 09/21/2013 10/14/2013

Claim Made Claimant:

Merrill, Patricia

Our File Number:

13-117003

Dear Ms. Godinez:

**REVIEW**: Plaintiff injured when she fell over an unlit cement cube located in front of 39 Pier Ave.

**STATUS**: We were able to tender this matter to restaurant at the location and they have since settled the matter.

**<u>COMMENTS</u>**: We now close our file and reserves, appreciating this opportunity to have been of service to you and the City of Hermosa Beach.

Sincerely,

Tom MC Canock

John McCormack

Claims Administrator

(909)396-5827



## incident 1995190 - LIGHT OUT on concrete block in front of Palmilla restaurant

Urgency: medium
Location: Pier Plaza
Service Type: Other
PO number: default

Meported: 1-Nov-11 3:17P
Exp. Compl.:--Closed: 29-Dec-11 3:48P

Closed: Closed:

reporter: Liz Zeigler - City of HB

LIGHT OUT on concrete block in front of Palmilla restaurant site manager: Facility Manager - Ells Freeman - City of HB

staff: John Cordova - City of HB Maintenance

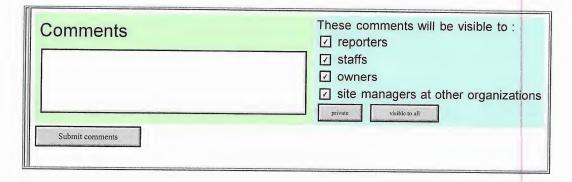
## incident Log:

	hen	Who	What	Vis	Details
1- Nov- 11	-3:18P	Liz Zeigler	incident reported	all	
	3:18P	Liz Zeigler	site manager's instructions to the servicer	all	Rex 619-358-5517
9- Nov- 11	-9:46A	<u>Manager -</u>	site manager's instructions to the servicer	all	Rex 619-358-5517
	9:46A	Freeman	service request filed	all	Service request R1761220
	9:46A	Facility Manager - Ells Freeman	service request issued	all	John Cordova - City of HB Maintenance
29- Dec- 11	-3:13P	John Cordova	servicer has declared the job done and ready for inspection and has filed an invoice.	all	Service report N1501462 (online), (printable)
	3:48P	Ells Freeman	site manager approves of service	all	
	3:48P	Facility Manager - Ells Freeman	incident closed without recording payment	all	

Some lines masked (2) on this log. You can also view the complete incident log.

To change the level of detail of this log, you can change which lines appear on this log.

Some new events were masked and you will need to view the entire log in order to see the new lines in this incident log. My messages regarding this incident



Reassign

Reassign this incident

Edit

Edit this incident

Show log

Show incident log with service report

Change time

Change service times

Add task

Add a new task to this incident

Reopen

Reopen this incident

Service history

Service history for this location

Submit service report Submit an service report

Work ticket

View work ticket

Add location Add another location to this incident

Attach file

Attach a file to this incident

Attach URL Attach a URL to this incident

Remove

Remove this incident from database



浆 Version 4.0r Home Log out top 17-Oct-13